

Quick Start Guide



Your Optus AC800S
4G Plus Wi-Fi Modem

Getting started with Optus

All information contained in this booklet is correct as at January 2017. For the most up-to-date information visit optus.com.au/AC800S

Activate your postpaid service

Most postpaid SIMs are automatically activated within 24 hours of delivery.

Don't want to wait for automatic activation?

Head to www.optus.com.au/welcome or call 133 697 to start your Optus mobile broadband service.

*Remember to place your SIM card in your phone or mobile broadband device and restart regularly to check if activation has been completed.

Getting to know your Optus AC800S

These important features will help you get started with your mobile hotspot.

Buttons and connectors



Power button

1

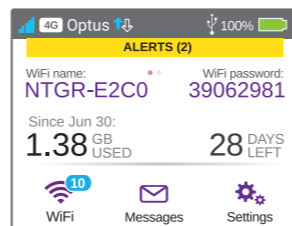


Micro-USB port

Primary antenna connector

LCD screen

Touch the icons on the screen to view the hotspot's status, configure Wi-Fi settings, review data usage and see system alerts.



You can also view system alerts and notifications by swiping downward from the ALERTS icon at the top of the screen. Scroll across to view multiple alerts.

2

Icon	Description	Description
	Signal strength	5 bars Excellent 1 bar Low level
	Network type	4G An LTE network is available H+ DC-HSPA+ HSPA+/DC HSPA H HSPA 3G UMTS
	Traffic	Outline Connected Solid Sending or receiving None Not connected
	Cradle	Appears when the hotspot is docked in a cradle (sold separately)
	Battery level	5 bars Fully charged 1 bar Battery low

Setting up Wi-Fi

You can change the Wi-Fi name (SSID) and Wi-Fi password (security key) by tapping the **Wi-Fi** icon on the screen or online at <http://Optus.AC800S>

Quick tips	
Default Wi-Fi name (SSID)	Displayed on the home screen when turned on, and also under the battery.
Default Wi-Fi password (security key)	Displayed on the home screen when turned on, and also under the battery. Password is case sensitive.
Web page	http://Optus.AC800S
Web page password	password

3

Charging your battery

Your battery should be partially charged when you first start your hotspot.

To recharge your battery:

1. Connect the micro-USB cable to your hotspot.
2. Connect the other end of the cable to the USB charger or the USB port on your computer.



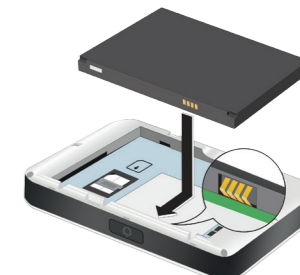
Getting connected

To connect your mobile hotspot, first you must insert your micro-SIM, install and charge the battery, then press the **Power** button to turn on.

To insert the micro-SIM:

1. Remove the back cover using the thumb catch on the corner of the hotspot.
2. Remove the battery.
3. Slide the micro-SIM into the slot, with the gold coloured contacts facing down.
4. Make sure the micro-SIM is secure.
5. Reinsert the battery.

4



6. Replace the back cover.

To turn on your hotspot:

Press and hold the **Power** button until the LCD screen lights up.



To connect devices to your hotspot:

1. Check that Wi-Fi is enabled on your computer or other device.
2. On your computer or device, search for wireless networks.
 - For Windows devices, click the Internet Access icon.
 - For Mac devices, navigate to the Wi-Fi menu.
 - For tablets, look for a Settings option.



5

201-21122-02

3. Select your hotspot's Wi-Fi name, which will be displayed on the LCD screen.
4. Enter your hotspot's Wi-Fi password exactly as it appears on the LCD screen, remembering the password is case sensitive. When a computer or device is connected to the hotspot, you will see a **1** beside the **Wi-Fi** icon on the hotspot screen.
5. Launch your browser on your computer or device and you're ready to go.

TIPS:

- Your SIM account must be active to connect to the network. To activate your SIM, go to www.optus.com.au/welcome
- Your hotspot is ready to use straight out of the box, but if you want to personalise your settings visit <http://Optus.AC800S>

Connecting other devices

You can add multiple devices to your network using the Wi-Fi network manager or WPS, if the device can use WPS. This lets you connect WPS-enabled devices to a Wi-Fi network without entering a password on a keyboard.

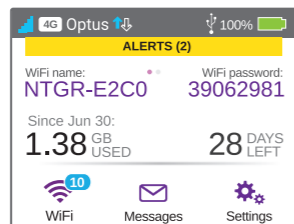
To connect devices using Wi-Fi:

1. Follow the instructions on page 5 under **connect devices to your hotspot**.

To connect devices using WPS:

1. Press the **Power** button to light the LCD screen.
2. Touch the **Wi-Fi** icon to open the Wi-Fi window.
3. Touch the **WPS** icon to open the WPS window.
4. Touch the **Pair with Main Wi-Fi** button.
5. On your computer or device, press the WPS button within two minutes. The hotspot and device will automatically communicate to establish a secure connection.

Using the touch screen



Wi-Fi

Manage your Wi-Fi settings by tapping the **Main Wi-Fi** icon or online at <http://Optus.AC800S>

If you change your Wi-Fi settings, your hotspot will reset and any connected devices will be disconnected.

Messages

You can receive SMS messages on your hotspot. The **Messages** icon will show the number of unread messages your device has received.

To read your messages:

1. Touch the **Messages** icon on the home screen.
2. Touch a message line.

Settings

You can customise a range of different settings on your hotspot.

1. Touch the **Settings** icon on the home screen.
2. Touch any of the icons to adjust a setting.

Icon	Description	
	Display	Adjust the touch screen settings such as brightness, time-out, display of Wi-Fi credentials and status LED display.
	Network	Choose the network to use, set roaming rules, display network connection details.
	Jump Boost	Use your hotspot to boost another device's battery using the Jump Boost cable.
	Airplane mode	Disable the Wi-Fi and cellular radios when flying, or in areas where Wi-Fi is restricted. The Jump Boost feature can still be used in this mode.
	USB tether	Connect to the internet from supported computers with a USB cable and charge your device at the same time.
	More	See information about the device including software updates, factory reset and tutorials.

Mobile hotspot web page

You can also view or change your hotspot's settings online.

To access:

1. Launch your browser from a computer or device.
2. Go to <http://Optus.AC800S>
3. Enter your login and password. The default password is **password**.
4. Your hotspot portal will be displayed.

Change your security settings

Your Wi-Fi network name and password keep your hotspot secure. Your hotspot comes with a randomly generated and secured Wi-Fi network name (SSID) and password that you can continue to use.

Your hotspot is completely secure using its default security settings, however you can change your settings at any time.

To change your network name or password:

1. Launch your browser from a computer or device.
2. Go to <http://Optus.AC800S>
3. Enter your login and password. The default password is **password**.
4. Your hotspot portal will be displayed.
5. Select **Wi-Fi > OPTIONS**. The Wi-Fi options page will open.
6. To change the network name, enter your chosen name into the space provided.
7. To change the password, enter your chosen password into the space provided. Make sure you keep a record of your new password in a safe place.
8. Click the **Submit** button.

Support

For further assistance you can call Optus Technical Support on 133 697